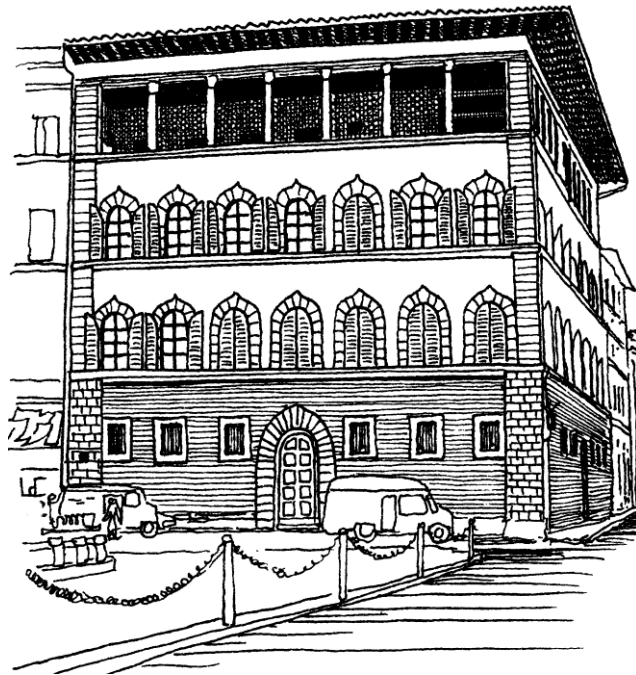


EUROCENTRES

FIRENZE

Price List and Dates 2011



School site - Palazzo Guadagni, XVI century

Learn Italian where it is spoken

What is included in the price of Eurocentres courses

- Language classes (see course description for number of lessons)
- Course materials
- Entrance test
- Eurocentres writing pad
- Free access to Internet (WiFi connection)
- Free use of the self-study centre and library
- Spacious recreation rooms
- Local information
- Eurocentres final certificate, giving precise details of your speaking, listening, reading and writing skills in correspondence to the Common European Framework of Reference for Languages
- 24-hour emergency number

* A lesson lasts 50 minutes. Classes are taught exclusively in Italian. Class size: max 14.

What is not included in the price of Eurocentres courses

- Enrolment fee
- Examination fees
- Travel costs
- Participation in voluntary leisure activities and excursions (if not otherwise indicated)
- Personal insurance coverage for illness, accident, theft, cancellation, etc.
- Pocket money

Enrolment fee: in addition to the arrangement price a non-refundable fee of Eur 110 will be charged for each enrolment.

Change of booking fee: if a booking is changed, an administration fee of Eur 75 will be charged (see General Terms and Conditions of Business).

Pocket money: approx Eur 180/week.

Accommodation

Students can choose to stay in a private household, in a residence, in an apartment or in a hotel.

Home stay: there various household types in our accommodation programme, from families with children to single person households. Travel time from homes usually ranges from 15 – 20 min by bus. Italian families are very welcoming and the food is always good.

Residence: residences are in the historical centre and travel time is 5-15 minutes walk. All studios (1-2 beds) have private bathrooms and cooking facilities. Guest services include air conditioning, Satellite TV, WiFi Internet. Please check for availability.

Luxury Residence: the residence is in the same building, one floor above the Eurocentres school. The residence has a high standard and provides an excellent quality of accommodation. Guest services include: Satellite TV, air conditioning, mini-bar, WiFi Internet, private facilities, breakfast. No cooking facilities.

Apartments: the school helps students find an apartment, or a room in a shared apartment, through its collaboration with a local estate agent. Interested students must fill in the special Apartment Request Form (please contact our Enrolment Staff for more details).

Hotel: they are located in the city centre with many standards of accommodation, from comfortable but basic one-star to three stars. Please refer to the list of suggested hotels available at the School.

Dates 2011

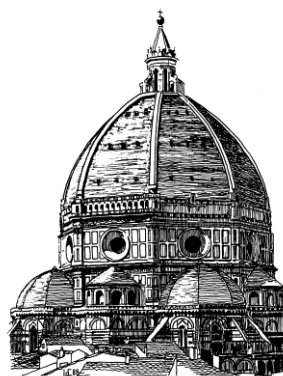
- **Basic**
- **Specialised Intensive**
- **Survival Italian**
- **Art History**
- **Cucina Italiana**
- **Professional Cooking**
- **Fashion Design**
- **Drawing and Painting**

For a stay of 12 weeks or more we recommend that you choose one of the start dates printed in bold.

Christmas Holidays: The school is closed between 24 December 2011 and 8 January 2012.

- *Course starts Tuesday because Monday is a public holiday
- ° Course recommended for Beginners (Eurocentres level 0-9)

January	03° , 10, 17, 24, 31°
February	07, 14, 21, 28°
March	07, 14, 21, 28°
April	04, 11, 18, 26°*
May	02, 09, 16, 23° , 30
June	06, 13, 20, 27°
July	04, 11, 18, 25°
August	01, 08, 16, 22° , 29
September	05, 12, 19° , 26
October	03, 10, 17° , 24, 31
November	07, 14° , 21, 28
December	05, 12



Firenze, il Cupolone

Teacher Refresher Course: 11 July 2011.

CELI Examination Preparation (Perugia University Examination)

Eurocentres Florence offers preparation courses for the CELI (Certificato di Conoscenza della Lingua Italiana) examinations.

These exams take place three times a year, in March, June and November.

For the best start dates to prepare for CELI exams please contact our Enrolment Staff for further information.

Public Holidays

1 January, 6 January, 25 April, 1 May, 2 June, 24 June, 15 August, 1 November, 8 December, 25 December, 26 December 2011.

Visa

Participants from EU member countries, or Iceland, Lichtenstein and Switzerland, only need a valid passport or EU identity card. Non EU students who plan on staying in Italy for more than 90 days must obtain a residence permit "Permesso di Soggiorno".

For more detailed information please contact the Italian embassy or consulate, or visit the website: <http://www.esteri.it/visti>

Prices 2011

Language Courses

- **Basic** 20 lessons/week. Eurocentres levels: 0-9.
- **Specialised Intensive** 25 lessons/week.
Eurocentres levels: 0-9.
- **Survival Italian** 10 lessons/week.
Eurocentres levels: 0-9.
- **Language Year/Semester Programmes**
Eurocentres levels: 0-9.
- **Individual Courses**

Enrolment fee: in addition to the tuition (and accommodation) price, a non-refundable enrolment fee of **Eur 110** will be charged for each enrolment.

A - Tuition;
B - Tuition + homestay in single room, half-board;
D - Tuition + homestay in single room, breakfast;
E - Tuition + residence, single room, cooking facilities;
F - Tuition + luxury residence, single room, breakfast, no cooking facilities.

Basic - 20 lessons/week

Prices in Eur	A	B	D	E	F
2 weeks	386	896	760	1'166	1'346
3 weeks	579	1'344	1'140	1'749	2'019
4 weeks	740	1'760	1'488	2'300	2'660
5 weeks	925	2'200	1'860	2'875	3'325
6 weeks	1'110	2'640	2'232	3'450	3'990
7 weeks	1'295	3'080	2'604	4'025	4'655
8 weeks	1'320	3'360	2'816	4'440	5'160
9 weeks	1'485	3'780	3'168	4'995	5'805
10 weeks	1'650	4'200	3'520	5'550	6'450
11 weeks	1'815	4'620	3'872	6'105	7'095
12 weeks	1'848	4'908	4'092	6'528	7'608
13 +	154	409	341	544	634

Specialised Intensive - 25 lessons/week

Prices in Eur	A	B	D	E	F
2 weeks	460	970	834	1'240	1'420
3 weeks	690	1'455	1'251	1'860	2'130
4 weeks	888	1'908	1'636	2'448	2'808
5 weeks	1'110	2'385	2'045	3'060	3'510
6 weeks	1'332	2'862	2'454	3'672	4'212
7 weeks	1'554	3'339	2'863	4'284	4'914
8 weeks	1'616	3'656	3'112	4'736	5'456
9 weeks	1'818	4'113	3'501	5'328	6'138
10 weeks	2'020	4'570	3'890	5'920	6'820
11 weeks	2'222	5'027	4'279	6'512	7'502
12 weeks	2'292	5'352	4'536	6'972	8'052
13+	191	446	378	581	671

Survival Italian

10 lessons/week, from 2 to 4 weeks

Prices in Eur	A	B	D	E	F
2 weeks	195	700	569	975	1'155
3 weeks	290	1'055	851	1'460	1'730
4 weeks	390	1'410	1'138	1'950	2'310

Language Year/Semester Programmes

Prices in Eur

24 weeks		36 weeks		48 weeks	
20 L/W	25 L/W	20 L/W	25 L/W	20 L/W	25 L/W
3'528	4'368	5'292	6'552	7'056	8'736

Duration of programmes

Language semester: 2 quarters X 12 weeks = 24 weeks.

Language year: 3 quarters = 36 weeks, or 4 quarters = 48 weeks.

The course fee is charged per semester or per year.

12 week quarters

The following start dates are available to students of all levels:

3 Jan, 31 Jan, 28 Feb, 28 Mar, 26 Apr, 23 May, 27 Jun, 25 July, 22 Aug, 19 Sept, 17 Oct, 14 Nov 2011.

Private lessons module

1 lesson: Eur 54.

5 lessons/week: Eur 216.

A **module** consists of five individual 50-minute lessons per week, and is attractively priced:

5 lessons for the price of 4.

The module can be booked in addition to all courses or separately.

Accommodation

Accommodation	A	B	D	E	F
1 week (Eur)	-	255	187	390	480

Pick-up Service

Florence Airport/Railway Station transfer to accommodation: Eur 65



Additional Courses

Art History

5 art history lessons/week.
Eurocentres levels: 3-9.
From 2 to 12 weeks, max 14 students per class.

Prices in Eur
80

Cucina Italiana

6 cooking lessons/week.
Eurocentres levels: 0-9.
From 2 to 12 weeks, max 14 students per class.

Prices in Eur
70

Professional Cooking

8 cooking lessons/week.
Eurocentres levels: 3-9.
From 4 to 20 weeks, max 6 students per class.

Prices in Eur
260

Fashion Design

5 fashion design lessons/week.
Eurocentres levels: 3-9.
From 4 to 12 weeks, max 10 students per class.
**Surcharge if only one student enrolled.*

Prices in Eur
90*

Drawing and Painting

5 drawing and painting lessons/week.
Eurocentres levels: 0-9.
From 2 to 12 weeks, max 4 students per class.
**Surcharge if only one student enrolled.*

Prices in Eur
90*

Other Courses

Teacher Refresher Course - Language and Methodology for Teachers of Italian

25 lessons/week, 2 weeks. 11 July 2011.

Prices in Eur	A	B	D	E	F
2 weeks	700	1'210	1'074	1'480	1'660

CELI - Certificato di Conoscenza della Lingua Italiana

Examination Preparation Course

10 lessons (4 individual lessons + 6 hours of assisted self-study), 2 weeks.

Course fee: Eur 200.

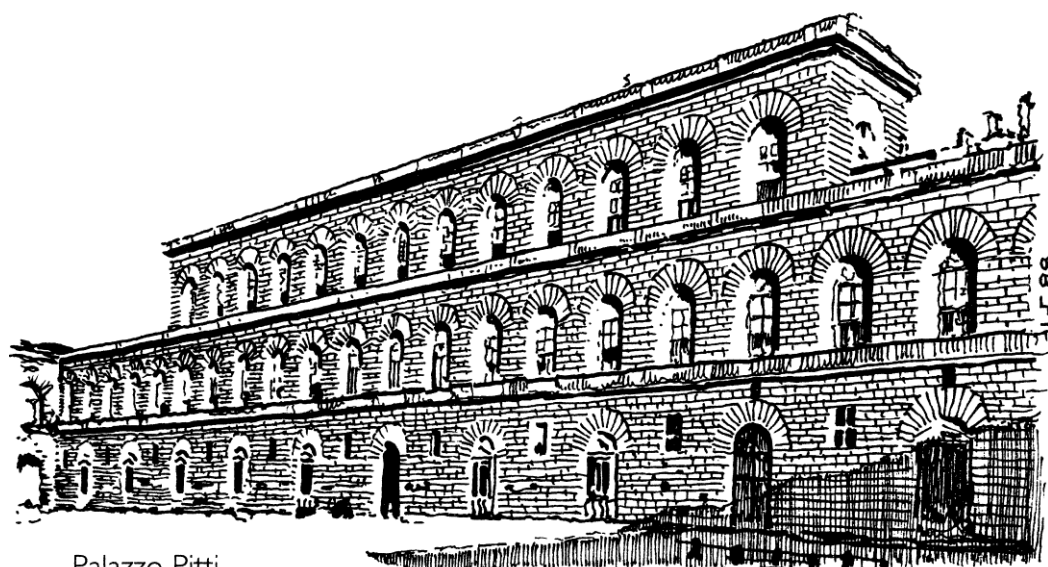
Exam dates*

5 March 2011	CELI 1, CELI 2, CELI 3
20 June 2011	CELI 1, CELI 2, CELI 3, CELI 4, CELI 5
21 November 2011	CELI 1, CELI 2, CELI 3, CELI 4, CELI 5

* Information available at the time of going to press. Prices and dates may be subject to change.

Complementary Courses

- Italian Opera
- Furniture Restoration
- Wine Tasting



Palazzo Pitti

GENERAL TERMS AND CONDITIONS OF BUSINESS

Clause 1 Registration and contracting party

To register, use the form in the brochure, and send it as early as possible to Eurocentres Firenze (from now on called Eurocentres). On confirmation of the registration by Eurocentres the contract shall be deemed to have been concluded, and the registration shall be binding. The course participant shall be deemed to be a Eurocentres contracting party, provided he or she is 18 years old or more. In the case of course participants who have not reached the age of 18 (minimum age: 16), the contracting party shall be deemed to be the parent or guardian of the course participant. The registration application must be signed by this person, who must also give his or her exact address. This shall also apply when the age of consent is not 18, in the country where the language course is taking place, or in which the course participant or his or her parent or guardian is resident. The course participant shall be defined as the person who takes part, or intends to take part, in the language course that is the object of this contract.

The services listed in the prospectus shall be provided by third parties, and shall only be arranged by Eurocentres, unless it is specifically stated in the prospectus that Eurocentres will be providing the services itself.

Clause 2 Information provided on registration

The contracting party hereby expressly confirms that the information provided at the time of registration for the language course shall correspond to the truth, and accepts that he or she may be expelled forthwith from the language course at any time should said information prove to be a misrepresentation (e.g. beginners who select a start date on which no beginners' courses are available). In such an event the course fees paid shall not be refunded in any way, not even on a pro-rata basis.

Clause 3 Terms and conditions of payment

Course fees and any other fees shall be payable six weeks before commencement of the course. Payment shall be due immediately in cases where registration is made less than six weeks prior to the start of the course.

The fees shall be deemed as effectively paid only once they have been paid into the account specified by Eurocentres in the confirmation of registration.

Clause 4 Delay in payment

Should payment not be effected by the aforementioned date, the contracting party shall be deemed to be in default. In such an event Eurocentres shall not be obliged to admit the course participant to the language course and/or to the other courses. The existence of a claim on the part of Eurocentres shall remain unaffected by the above.

Clause 5 Proof of payment

At the start of the course the course participant shall provide proof of payment of the course fees and, where applicable, of the accommodation and other fees. Should the course participant be unable to provide such proof, he or she shall not be admitted to the classes or to the accommodation. In such an event Eurocentres's claims shall remain unaffected.

Clause 6 Enrolment fee

An enrolment fee of EUR 110 shall be charged for all arrangements and shall not under any circumstances be refundable.

Clause 7 Change fee

If you request a change of course date or type of accommodation after your initial enrolment has been confirmed by Eurocentres, you will be charged a change fee of EUR 75 which is payable at the time you request the change. You will not be charged this fee if you choose to extend your course. If we receive your change of booking less than 14 days before the course is due to begin, other costs may be incurred in addition to the booking change fee (e.g. for accommodation) which we will have to pass on to you. Any extension of a course, once the course has begun, will be treated as a new enrolment.

Clause 8 Passport and visa requirements

Many countries have passport and visa requirements. Please ask about such regulations and take the necessary measures. We shall be happy to provide more detailed information.

Clause 9 Obligations of the course participant

The course participant shall be responsible for choosing a language course that corresponds to his or her abilities. The course participant undertakes to attend the course personally, to arrive punctually and to take part in lessons. Should the irregular attendance or other behaviour of the participant lead to a disturbance of the language course for other participants, Eurocentres reserves the right to expel the participant from the course. In such an event the course fees paid shall not be refunded in any way, not even on a pro-rata basis.

Clause 10 Withdrawal prior to the start of the course

The contracting party may send written notification of withdrawal prior to the start of the course, without any statement of reasons. If such written notification is received by Eurocentres 14 days before commencement of the

course, all payments already made to Eurocentres in connection with the present contract shall be refunded to the contracting party, with the exception of the registration fee. If written notification is received by Eurocentres less than 14 days, but in any case by not later than 5 p.m. (CET) on the last Friday before the commencement of the course, an invoice shall be issued for the registration fee, school fees for one week and accommodation fees for one week, if applicable.

Clause 11 No-show or withdrawal from the language course and other courses

Should the course participant fail to show up for the language course and/ or additional courses, or withdraw from the course/courses, he or she shall not be entitled to claim any reimbursement of payments already effected.

Clause 12 Cancellation and/or change of the accommodation after course start

Host family and student residence accommodation may be terminated or changed, subject to two weeks' notice to end on a Saturday. Notice of termination shall be sent in writing to Eurocentres exclusively. A change fee of EUR 75 will be charged. Should the course participant leave the host family or student residence accommodation before the end of the period of notice, he or she shall not be entitled to claim any reimbursement of payments already effected. For all other types of accommodation (apartments and hotels) the respective General Terms and Conditions of the third parties providing such accommodation apply.

Clause 13 Incomplete participation in lessons

Should the course participant not take part in all of the lessons that make up the subject matter of the language course and other courses, he or she shall not be entitled to claim any reimbursement of payments already made.

Clause 14 Complaints and liability

The course participant shall make complaints without delay to the local school secretariat or to the director of the school. Any complaint concerning services provided by a third party should be addressed to the third party. If Eurocentres is not able to remedy the situation within a reasonable period, the course participant may take steps to remedy the situation him or herself, and Eurocentres shall refund the cost, against receipts, in so far as legal and contractual liability requires. Any requests for refund shall be made by registered letter to Eurocentres within four weeks of the agreed termination of the course. After this period, the course participant shall have no claim of any kind.

Eurocentres excludes liability for loss due to illness, accident or injury, except in the case of intentional or gross negligence by Eurocentres. Eurocentres shall not be liable in the case of poor or non-performance of services provided by a third party which it has mediated. Eurocentres excludes liability for loss of valuables or cash or loss and damage to personal effects, etc. except in the case of intentional or gross negligence by Eurocentres; for package deals, liability in the case of Eurocentres being at fault shall be limited to the direct loss and to a maximum of twice the amount paid by the course participant.

Clause 15 Insurance

The contracting party alone shall be responsible for obtaining insurance. Eurocentres recommends obtaining cancellation and repatriation insurance as well as health, accident, third-party liability and theft insurance.

Clause 16 Minimum number of participants

Eurocentres shall inform the contracting party at least three weeks before the course begins if the necessary minimum number of students for the language course has not been reached (six for a Language course). Should Eurocentres be unable to offer the contracting party another language course, Eurocentres shall refund the fees already paid, thereby excluding any further liability on the part of Eurocentres.

Clause 17 Changes to prices, dates or programmes

Provided that no confirmation of registration has been issued, Eurocentres shall have the right at any time to change the dates and prices published in the course schedule, on the Internet or elsewhere.

On conclusion of the contract, Eurocentres may amend the published programme of services, provided such amendments are unavoidable and negligible, are made in good faith and do not affect the overall style of the course. If material changes are made to key services, the contracting party shall have the right to withdraw from the contract or to request to join an equivalent language course, where Eurocentres is able to offer him or her such a course. Eurocentres shall immediately notify the contracting party of any such amendment. The contracting party must exercise his or her rights immediately after receipt of such notification from Eurocentres.

Clause 18 Public holidays

The contracting party notes that the school is closed on public holidays and that no claims against Eurocentres shall accrue in his or her favour as a result.

Clause 19 Data protection

We only record your personal data if you order a catalogue, ask for an offer, or book a course. The received information shall remain within Eurocentres and is not made available to third parties or other organisations.

Your information is passed on to

- book your accommodation (i.e., host family, residence, apartment, hotel);
- order the requested brochure as quickly as possible;
- comply with the statutory regulations. In certain cases we have to submit your information to the authorities (i.e. immigration authorities).

Your information is stored by Eurocentres. Apart from offering you advice and processing your booking, your data is used for providing you with information about Eurocentres product news. Please inform us if you do not wish to receive this service.

Clause 20 Consumer protection

By signing the General Terms and Conditions of Eurocentres Firenze the contractual partner shall retain the right to instigate further legal steps, subject to these being available under the law applying to the place of residence of the contractual partner or at the location of the school. This right shall not be limited by compensation offered by Eurocentres or a partner company of Eurocentres in connection with a dispute.

Clause 21 Contracting parties/Guarantee

The contract is concluded between the contracting party as defined in Clause 1 and Eurocentres Florence, Piazza S. Spirito 9, 50125 Firenze - Italy. Eurocentres has obtained insolvency insurance in the necessary amount.

Clause 22 Applicable law, jurisdiction

Italian law exclusively shall be applicable to the present contract. Florence, Italy is stipulated as the place of jurisdiction.

Frequently Asked Questions

Transparency creates trust. We will be pleased to help you with any questions you may have about your learning. Here are some questions we are often asked about Eurocentres Firenze and our answers.

I have practically no knowledge of the language I would like to learn. How can I make myself understood at the beginning?

If you choose to stay with a host family, they will be able to understand you without a lot of words. As you take your first steps in the new language, your teachers at school will give you useful words and expressions for everyday situations.

How do I find the school on the first day?

You will receive all necessary information before your arrival together with your confirmation documents. In any case your host family, or the residence staff members, will be happy to show you the easiest way to get to school.



The church of Santo Spirito

What happens on the first day of the course?

Your knowledge of the language is tested orally and in writing. After meeting other students and staff and being given a tour of the school and the local area, you are then placed in the appropriate class. Your classmates will have a level of knowledge similar to yours.

I want to make as much progress as possible. How large are your classes?

The maximum number of participants is 14.

I am not satisfied with my host family. What do I do?

Get in touch with the person responsible for accommodation at the school, who will find a satisfactory solution. Although our host families have been carefully selected and are checked regularly, in rare cases individual problems of communication can happen.

How will I learn?

The teaching focuses on improving your communicative abilities in the foreign language, such as broadening your vocabulary, improving your pronunciation and increasing the accuracy and precision with which you express yourself. You get plenty of practice in all language skills: listening, speaking, reading and writing.